

# Enterprise AI personal assistant readiness: A serious buyer's checklist

What to look for from your AI assistant provider in 2025.

## On-prem or hybrid-ready

Supports deployment in private cloud, on-premises, or hybrid environments. This is a non-negotiable for regulated sectors.

## Low-latency, real-time STT

Delivers real-time transcription with sub-second latency. Built to handle live environments like contact centers and clinician workflows.

## Regulatory compliance at core

Certified or auditable for HIPAA, SOC 2, GDPR, PCI DSS. Healthcare, finance, and government-ready by design.

## Custom-trained on your domain

Fine-tuned on your sector's language — not just open web data. Expect better accuracy for industry-specific terminology.

## API-first and Integration-ready

Seamless integration with existing platforms: CRM, EHR, CCaaS, collaboration tools. Includes webhook and SDK support.

## Advanced voice features

Includes speaker diarization, metadata tagging, timestamping, and transcription confidence scores.

## SLAs and enterprise support

Backed by formal service-level agreements, 24/7 support, onboarding help, and transparent escalation paths.

## Proven in high-stakes environments

Used in real-world deployments across finance, healthcare, and government. Ask for proof, not pilots.

## ROI within 12 months

Solutions should deliver measurable outcomes: shorter handling times, increased call resolution, reduced admin load.

## Accuracy over hype

Prioritizes transcription quality, speaker clarity, and uptime. Not gimmicks or avatars.